Warranty Terms and Conditions: Solar water Heaters are guaranteed to perform against any manufacturing defects for a period of 108 months for HDGI, subject to the following conditions,

- 1 No attempt should be made to repair the unit by any unauthorized or incompetent person.
- 2 Defective unit will be repaired or replaced FREE OF CHARGE at our option, subject to the defects inspected and accepted by the Manufacturer.
- 3 The unit must be delivered to our nearest Dealer, service center or factory at your cost.
- 4 Warrantee does not cover damages resulting from negligence, misuse and accidents during Handling or Transportation.
- 5 Damage of Cord, Chipping or peeling of bracket or outer tank or dents on unit will not be covered under warrantee.
- 6 In Case of HDGI Tank above mentioned guaranty is only valid if the hardness of water is less than 600 PPM/ TDS or the calcium chloride contents less than 20 mg/dl, If Hardness of water is more than 600 PPM/ TDS or calcium chloride contents greater than 20 mg/dl, then the guaranty automatically becomes void. Also, water should be free of copper, dissolved carbon dioxide and fluorides. Also, warranty of HDGI tank is not valid for use in soft water (below 80 ppm/TDS).
- 7 The guaranty automatically becomes Void if the Vertical distance Between Bottom of cold water Tank & Top. Of Solar Tank is Greater Than 3 Feet.
- 8 No warranty or guarantee for glass, rubber & electrical parts.
- 9 System should be covered when not in use for guaranty to apply.
- 10 DO NOT USE AIR RELEASE VAVLE, ALWAYS USE AIR VENT PIPE